



QUALITY MANAGEMENT SYSTEM DOCUMENT

METALFAR P. I. – CESANA BRIANZA PRODUCTION PLAN

REV. 6 OF 28/12/2022

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Title	Code	Ref.
Quality and Environmental Policy	Mod - PQA	PMA100

QUALITY AND ENVIRONMENTAL POLICY

The management recognizes the importance of establishing and maintaining an QMS (Environmental Quality Management System) applicable to business processes and in accordance with ISO 9001, ISO 14001 and API Q1 standards.

These regulations focus on the "Corporate Organization" in order to make it a function of a system aimed at quality/environment management and the development of the corporate structure and core business, where all corporate processes operate in harmony pursuing the following key objectives:

- EFFECTIVENESS: achievement of customer satisfaction;
- EFFICIENCY: optimization of internal and energy resources;
- CONFORMITY: compliance with international standards and requirements/specifications coming from the customer;
- FLEXIBILITY: dynamic organization, capable of adapting promptly to internal/external changes;
- PROTECTION of the environment, a fundamental asset for the quality of life.

These systems guarantee the consolidation and sustainable development of the company in its market sector. Achieving this objective requires the continuous and timely implementation of **continuous improvement** strategies aimed at obtaining:

- maximum attention to customer needs and expectations;
- continuous and measurable improvement of quality performance and the environment;
- energy and technological efficiency;
- awareness and motivation of human resources;
- accredited third-party certification of the system and its maintenance.

The methods to meet the quality / environment objectives are planned and the result is verified in a context in which all business processes interact effectively in order to continuously improve the business products and the environment in which the system operates.

The achievement of the objectives assigned to the corporate functions requires the commitment of all organizational levels, for the activation and maintenance of the following tools managed within the QMS:

- implementation, where possible, of indicators for measuring improvement;
- staff training courses on quality and the environment;
- commitment to comply with the applicable provisions, signed by Metalfar P.I. S.p.A. with regard to its environmental aspects;
- an evaluation system of organizations with regard to quality / environment issues;
- allocation by the management of the human and instrumental resources necessary to achieve the objectives.

Another important priority is the application of the concept of context analysis, risk analysis and compliance with the needs and expectations of interested parties.

The dissemination of the quality and environmental policy among all company levels and its implementation are guaranteed through:

- publication of the Policy document in all offices and production areas;
- verification of understanding and application during the internal inspection activity;
- the Management Review, which is also the context for reviewing the policy.

Cesana Brianza,
28 December 2022

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This document is posted where company activities are carried out. A copy of it is available to anyone requesting it.