



COMPANY POLICY

The Management recognizes the importance of establishing and maintaining a QMS (Quality and Environmental Management System) applicable to business processes and in accordance with ISO 9001, ISO 14001 standards.

These mentioned standards focus on the "Corporate Organization" in order to make it a kind of system function aimed at quality/environmental management, at the development of the corporate structure and at the core business, where all business processes operate in harmony pursuing the following key objectives:

- **EFFECTIVENESS:** Through the achievement of the customer satisfaction;
- **EFFICIENCY:** Optimization of human and energy resources;
- **COMPLIANCE:** Compliance with international standards and customer requirements/specifications;
- **FLEXIBILITY:** Dynamic organization that can adapt to internal/external changes, promptly;
- **PROTECTION:** Of people involved, environment and community, fundamental assets for the quality of life.

These systems ensure the consolidation and sustainable development of the Company in its market sector.

The achievement of this goal requires the continuous and timely implementation of constant improvement strategies aimed at achieving:

- maximum attention to customer needs and expectations;
- continuous and measurable improvement of quality performance and the environment;
- energy and technological efficiency;
- awareness and motivation of human resources, putting their safety in the foreground and keeping the focus behavior that respects Social Ethics;
- Accredited third-party certification of the system and its maintenance.

The methods to meet the quality/environmental objectives are planned and the result is verified in a context in which all business processes interact effectively in order to improve the company products, the environment in which the system operates and the safety/satisfaction of the parties involved.

The achievement of the objectives assigned to the company functions requires the commitment of all organizational levels, for the activation and maintenance of the following tools managed within the QMS:

- implementation, where possible, of indicators to measure improvement;
- staff training courses on quality, environment and safety;
- Corsi di formazione del personale sulla qualità, sull'ambiente e sulla sicurezza;
- commitment to comply with the applicable provisions, with regard to its quality, environmental and safety aspects;
- a system for evaluating organizations with regard to quality/environment/safety/ethics issues;
- assignment by the management of the human and instrumental resources necessary to achieve the objectives.

Another important priority is the application of the concept of context analysis, risk analysis and compliance with the needs and expectations of stakeholders.

The dissemination of the quality and environmental policy among all levels of the company and its implementation are ensured through:

- Sharing of the Policy document via digital support;
- Publication of the Policy document in offices, production areas and common areas;
- Verification of understanding and application during the internal inspection activity;

*Cesana Brianza,
07th of November 2023*

*General Manager
Eugenio Messa*